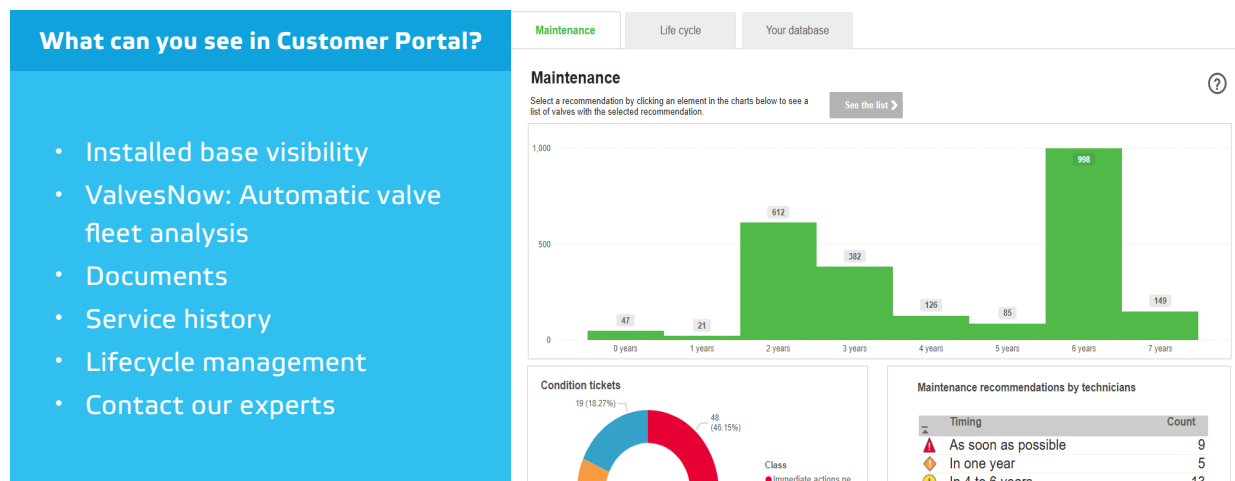




Valmet Customer Portal for flow control

One login, one collaboration space. Full visibility to your valve lifecycle

Valmet Customer Portal is your secure, web-based collaboration space with Valmet, bringing service-related information and day-to-day support into one place with fast and easy access to all your valve data.



What is Valmet Customer Portal?

Valmet Customer Portal is a digital collaboration space designed to support both self-service 24/7 and efficient collaboration, so you and Valmet can work “around the same digital table” when planning maintenance, shutdown actions, or shared roadmaps. For Flow Control customers, the portal gathers valve online condition analysis, installed base insights, and documentation into one customer-specific view. Key benefits

- Fast and easy access to your installed base – All relevant information about your valves at one place
- Valve drillthrough – Click to explore the valve details
- Lifecycle status colors – Color-coded product lifecycle
- Spare parts & documents – Valve, actuator and positioner spare part list and related docs per tag
- Valve & maintenance summary – Type, size, and service history
- Automatic diagnostics and online analysis - Valves-Now dashboard view

Manage your valve installed base and plan maintenance

The portal gives you fast access to your valve installed base information in one place. You can review valve status, lifecycle information, spare part lists, documentation, and service recommendations to support maintenance and shutdown planning.

Planned shutdown and maintenance actions are documented in collaboration with Valmet, making them easy to review and follow up on for both parties. With better visibility, you can order the right spare parts in advance, focus repairs on the right valves, reduce the risk of unplanned stoppages, and save time when checking valve information.

Access service documents and reports anytime

All relevant service-related documents are available through the portal. This includes manuals, technical documentation, service reports, learning materials, and other digital content made available by Valmet.

Collaborate with Valmet through cases and support

The portal makes it easy to stay connected with Valmet experts. You can create, track, and manage service cases directly in the portal and follow their progress at any time.

Communication is centralized and visible to the right stakeholders, reducing dependency on individual email contacts. You can also start group discussions and share pictures or videos from the site to support faster problem solving and clearer communication.

View ValvesNow insight

For customers using ValvesNow and other digital services, the Valmet Customer Portal acts as the main interface where insights, dashboards, and reports are shared. This gives you a clear view of valve performance information as part of your overall installed base and service collaboration.

What is ValvesNow?

ValvesNow, an automatic valve fleet and online analysis tool within the Valve Performance Monitoring (VPM) service agreement, enabling plants to see and understand the condition of their entire valve fleet at once. From a single interface, users can visualize hundreds or even thousands of control valves, quickly identify which devices require attention, and focus resources where they deliver the greatest operational value. By turning valve diagnostics into clear, prioritized insights, ValvesNow supports proactive maintenance, improves plant reliability, and helps teams move from reactive troubleshooting to data-driven decision-making across the full valve lifecycle.

Valves summary Valves installed base

Search

Tip: Search with only control loop number 02FV0337

Production Line/Process

All

Select a tag from the list below to see details:

Maintenance history

Spare Parts

Documents

Valve details

?

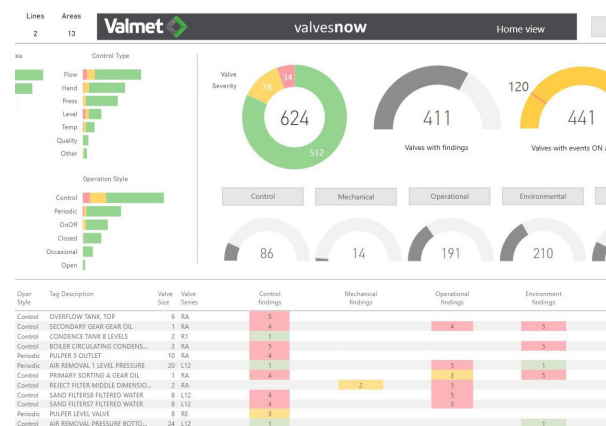
All

All

All

Tag name	Service Recom.	Diagn. Recom.	Criticality	Next recom. service	Data Verified	Valve Type code
12-FV-313			B	Age missing	7.6.1996	L12A250AA
16-HV-294			B	Age missing	28.5.2001	R1LA100AJJK
22-HV-471			-	Age missing	20.4.2020	M1MA050APVA
22-HV-472			-	Age missing	20.4.2020	M1MA050APVA
23-HV-511			B	Age missing	17.9.1988	PLB0AF
24-FV-105			-	6 years	20.4.2020	Q-RAA150AS
24-FV-630			-	6 years	6.5.2020	Q-REJA200AJSTA
24-FV-761			-	Age missing	11.6.2020	REJA400AJUST

Installed base visibility in Valmet Customer Portal



ValvesNow dashboard in Valmet customer Portal shows tag level insight, 24/7 monitoring capability and prioritized order of criticality



How to get access?

Scan the QR-code to request access to Valmet Customer Portal and enjoy the benefits of online monitoring and analysis. Our experts will process the request and get you started!

For more information, contact your local Valmet office.

valmet.com/solutionfinder, e-mail: paper.service@valmet.com

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