

LatAm SER S&OP 2026 - EXPO

Station 04 – Tissue Converting Customer Service Portal

Elton Hille



TC Customer Service Portal

INTERNAL



Procurar art

Customer service portal

Início

Need help?

Engraving

T.I.P.s

Webinar

Equipamento

Web Shop

Relatório de Visita

Expert On Line

Digital suite

Contatos

Documents

Download

eTraining

Coming soon

Olá Elton Anderson Hille,
Bem-vindo ao portal de atendimento ao cliente

Webinar
Tissue converting

December 11, 2025

Maintenance Series
PLC and HMI: How automation and remote connectivity boost efficiency in tissue production

Gabele Salotti
Performance Center

Alessandro Balestri
Expert On-Line

Register now

Tissue converting is now part of our offering

ReadytoGo
Converting and packaging equipment available for quick delivery.
Check our website

Warm-up Next
Our embossing systems even work in the desert.
Discover more

(+39) 0583 188 0113
One number. One support.
Roll, Fold and Packaging.

Valmet Perini ECOre
Finally, coreless is easy to play
Discover more

Tissue Maintenance Series
All episodes. On-demand. Anytime.
Available in the main menu

TC Customer Service Portal

INTERNAL



Technical Improvement Program



Tip new cantilever



Modification on the printing...



Casings



Through this replacement kit,...



Tip new motors



Replacing self-braking motors an...



Tip sincro 4.5 blade



TIP SINCRO 4.5 BLADE is an...



Tip core perfumer



A completely renewed system for...



Tip siemens plc upgrade



Solution for replacing old-...



Tip trimeasy



In place of the aspirated Trímex...



Tip eulero low deformation rolls



The particular geometry of the...

See all recommended Technical Improvement Program

Articles



Achieve reliable, efficient, and autonomous maintenance with



Outstanding results on finished products with Valmet Warm-up Next process



Pivot Solutions: a Center of Excellence for the Tissue Industry



Copelme leverages Valmet's MyGo technology to boost its production capacity

TC Customer Service Portal

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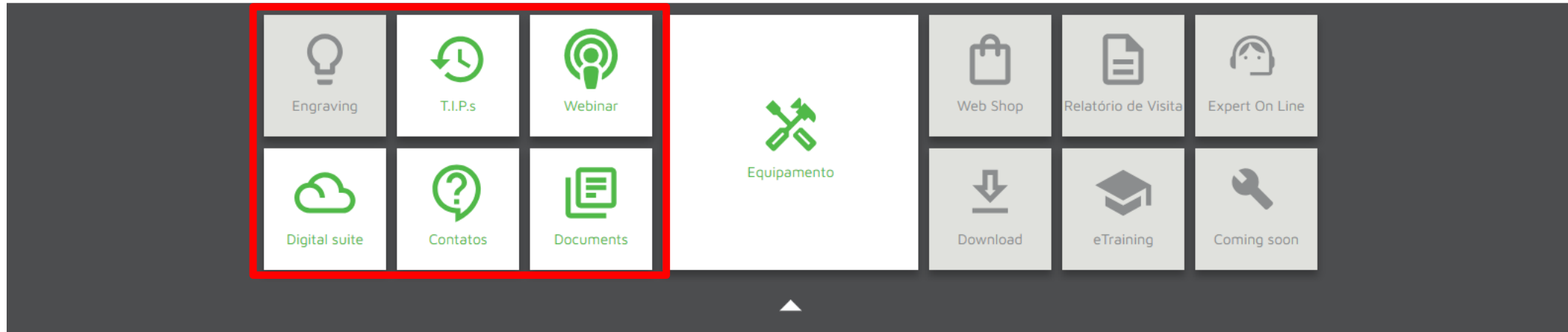
Procurar equípmo



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Need help?



Engraving

– Catalogue * Design a New Pattern * PO Follow Up

TIPs/IPP

– Available up grades for each machine

Webinar

– Recorded webinars sessions promoted by our team

Digital Suite

– Production data from the connected machines/lines

Contacts

– List of Valmet TC CS Contacts

Documents

- Machine/Line documentation, layout, wiring diagram, software and etc.



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Coming soon

Line – Number or Name

Module Description

JOB Number

Serial Number

Shipment Date

Suggested/Available TIP/IPP

Documents



TC Customer Service Portal

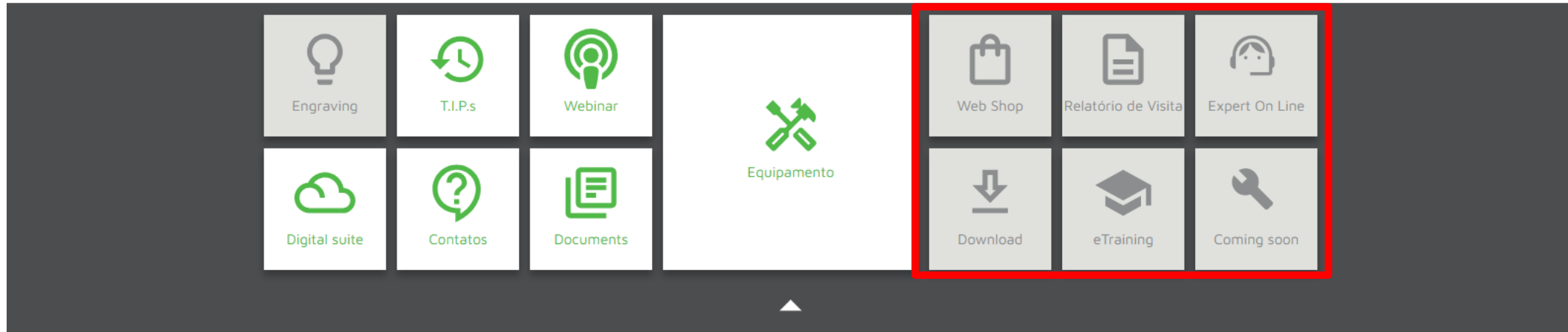
INTERNAL



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Need help?



Web Shop – Link to Spares Online

Visit Report – Main access to the visit reports created by our technical service team

Expert Online – Link to contact EOL technicians

Download – Documents storage

Etraining – Online Training Program

Coming Soon - Future...



TC Customer Service Portal

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[Need help?](#)



Suas ferramentas ▼

Need help?

Do you need help with your machines? Please use the direct contacts below

ITALY

UNITED STATES

BRAZIL

CHINA

JAPAN

Valmet Tissue Converting
Ltda

Santos Dumont Av.
2283 - Bom Retiro, Joinville - SC
89219-730, Brazil

Phone: +55 (47) 2101 0500
Fax: +55 (47) 2101 0501

After Sales Contact

Santos Dumont Av.
2283 - Bom Retiro, Joinville - SC
89219-730, Brazil

Phone: +55 (47) 99280 4488
Email: aftersales.ti.joi@valmet.com

Services contact

(Business hours support)
Santos Dumont Av.
2283 - Bom Retiro, Joinville - SC
89219-730, Brazil

Phone: +55 (47) 99231 4451
Email:
service.ti.joi@communications.valmet.com



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For further information, please contact:



Mariluci Sant'Anna
Customer Service Portal

+55 47 99952-0243

mariluci.anna@valmet.com

