

October 2022

While we strongly encourage you to send only e-invoices we also offer you a possibility to send invoices by email in PDF format

For more detailed instructions, please refer to the guide: [Basware.PDF.eInvoice.for.Receiving_EN-US.pdf](#)

Sending the email with PDF invoice/s

- Use the dedicated email addresses for PDF invoices for the correct Valmet unit (please check our invoicing addresses to identify the correct one)
- The email must be addressed to only one PDF email address (@bscs.basware.com)
- The email address must be added to the “TO” field, not “CC” or “BCC”
- You can include in addition a contact person to your email as cc or in the to field if you wish
- The email content field can be left blank as only PDF attachments will be processed
- Each PDF attachment should contain only one invoice with relevant attachments
- The e-mail you send may include multiple PDFs, and each PDF attachment will be processed as a separate invoice.
- Total e-mail size cannot exceed 10 MB
- The service sends notifications for all e-mails received, therefore do not use a no-reply e-mail account (in case of errors, you will not receive the notification of it)
- Please do not send your invoice multiple times, to the email or via different channels, to Valmet. This is to avoid delays and errors in the process.
- You will receive an email notification reply for every email you send to the service:
 1. The notification lists all successfully received PDF invoices
 2. In case the email contains invalid attachments, these are not processed and will be listed in the notification. You should check and re-format them as PDF documents. Do not resend PDF invoices that have already been successfully processed. They will result in duplicates and potential delays.
 3. If the email does not contain any attachments, you will be notified accordingly. Please check and send an email containing PDF invoices.
 4. In case the email size exceeds 10MB, it will not be processed, and you will be notified accordingly

The attachment files

- Invoices are to be attached as PDFs only. Invoices sent in any other format will not be processed.
- The email may include multiple PDF files and each PDF will be processed as a separate invoice
- Each PDF file should contain only one invoice with its relevant attachments
- Only invoices should be delivered using this service (no payment reminders, shipping documents etc)
- The PDF attachment file names can only contain the following characters: [A-Z], [a-z], [0-9], [], [_]
- The file name can be maximum 100 characters long
- PDF version should be 1.4 or higher
- The PDF should not require a password to open
- The first page of the PDF should not be a blank page
- For image-based PDF files (scanned PDF files), the resolution of the image must be 300 dpi (or higher), preference for PDF text-based documents will improve the quality of the capturing data in delivered documents.

To get more information on invoicing addresses, invoice processing, or questions on payments, please send your inquiry to:

fs.info@valmet.com in EMEA

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